

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

2154  
TFW

Applicant: Hollinger et al. Examiner: Lin, W.  
Serial No.: 09/896,471 Group Art Unit: 2154  
Filed: June 29, 2001 Docket: 60027.0004US01/BS#00318  
Confirmation No.: 9254 Due Date: January 26, 2006  
Title: AUTOMATED REAL-TIME APPOINTMENT CONTROL



CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on January 13, 2006.

By:   
Name: Devon K. Grant

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**39262**

PATENT TRADEMARK OFFICE

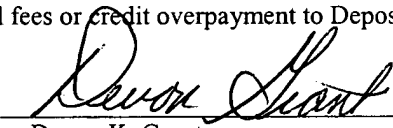
Sir:

We are transmitting herewith the attached:

- ☒ Transmittal Sheet in duplicate containing Certificate of Mailing
- ☒ Response
- ☒ Return postcard

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

Merchant & Gould P.C.  
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Minneapolis, MN 55402-0903  
404.954.5100

By:   
Name: Devon K. Grant  
Reg. No.: 57,036  
DKG



S/N 09/896,471

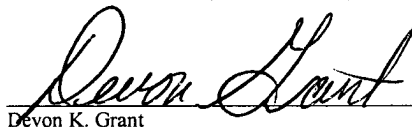
PATENT

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Devon K. Grant

**RESPONSE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir :

The present communication is in response to the Office Action dated October 26, 2005. Please enter the following amendments to the claims and consider the following remarks addressing all points raised by the Office Action as follows:

**Remarks** begin on page 2 of this paper.